

**Exhibits A & A-1**

**Defendants' Counterdesignations to the Designations Submitted by Plaintiff**

Plaintiff's designations are shown in italics on the transcript. Defendants' counter designations are highlighted and shown in bold.

UNITED STATES DISTRICT COURT  
FOR THE SOUTHERN DISTRICT OF OHIO  
WESTERN DIVISION AT CINCINNATI

MARY E. LENTZ, :  
Plaintiff :  
 :  
VS. : CAUSE NO. C-1-01-599  
 :  
CINCINNATI INSURANCE CO., A :  
SUBSIDIARY OF CINCINNATI :  
FINANCIAL CORPORATION; :  
DAVE J. BALZANO; MARK J. :  
HULLER; JAMES BENOSKI; TIM :  
TIMMEL; AND BRUCE FISHER, :  
Defendants :

DEPOSITION OF: DONALD MAURICE DESSEYN

TAKEN BY: PLAINTIFF

BEFORE: SHERRI A. REITANO, RPR  
NOTARY PUBLIC

DATE: OCTOBER 31, 2002, 1:30 P.M.

PLACE: ARCHIVE REPORTING SERVICE  
2336 NORTH SECOND STREET  
HARRISBURG, PENNSYLVANIA

APPEARANCES:

MICHAEL K. SUTHERLIN & ASSOCIATES, P.C.  
BY: MICHAEL K. SUTHERLIN, ESQUIRE, VIA TELEPHONE

FOR - PLAINTIFF

FROST, BROWN, TODD, LLC  
BY: JACK B. HARRISON, ESQUIRE, VIA TELEPHONE

FOR - DEFENDANTS

ALSO PRESENT:  
MARY LENTZ, VIA TELEPHONE  
DAVE J. BALZANO, VIA TELEPHONE  
MARK J. HULLER

1	I N D E X	
2		
3	DEPONENT	EXAMINATION
4	Donald Maurice Desseyn	
5	By Mr. Sutherlin	4
6	By Mr. Harrison	--
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1 DONALD MAURICE DESSEYN, called as a  
2 witness, being duly sworn, testified as follows:

3

4 EXAMINATION

5

6 BY MR. SUTHERLIN:

7 Q Mr. Desseyn, can you hear me?

8 A Yes, sir.

9 Q You're the important one who has to hear.

10 My name is Michael Sutherlin. *I'm representing Mary*

11 *Lentz. Could I have your full name for the record?*

12 A *Donald Maurice Desseyn.*

13 Q Okay. Mr. Desseyn, have you been notified  
14 of this deposition by any written form or just orally?

15 A I received notice of a written form.

16 Q You are aware then that this is a  
17 deposition by notice and the date by agreement; is  
18 that fair?

19 A Well, I received a notice yesterday  
20 indicating to be here today at this time.

21 Q Okay. *Have you done anything in*

22 *preparation for this deposition to refresh your memory*  
23 *or to familiarize yourself with the facts of the*  
24 *allegations in Mary Lentz's complaint?*

25 MR. HARRISON: And at this point I'll

5

1 instruct the witness not to answer to the extent any  
2 documents that he's reviewed, any discussions that  
3 he's had with counsel, anything beyond that that you  
4 may have looked at, Mr. Desseyn, on your own, please  
5 answer the question.

6 MR. SUTHERLIN: Go ahead, Mr. Desseyn.

7 *THE WITNESS: I have not reviewed any*  
8 *documents or spoken to anybody in preparation for this*  
9 *deposition other than with counsel.*

10 BY MR. SUTHERLIN:

11 Q Other than with counsel. I'm sorry. Which  
12 counsel are we talking about?

13 A Debbie Adams.

14 Q Debbie Adams. Okay. You don't have  
15 independent counsel, you're referring to Ms. Adams as  
16 the person that you spoke with?

17 A That's correct.

18 Q Okay. I wanted to clear that up. I'm  
19 going to go through my own particular habits or  
20 practice in taking a deposition, Mr. Desseyn. I'm  
21 sure that you've given depositions -- taken  
22 depositions before. Have you submitted to a  
23 deposition before?

24 A On one occasion, yes.

25 Q Okay. Well, here is my practice. I'm

6

1 going to ask you very few questions about your  
2 background. Then I'm going to focus on some events  
3 pertaining to Mary Lentz's employment with the  
4 Berlon & Timmel Law Office in Dayton, Ohio, a division  
5 or part of the Cincinnati Insurance Company and your  
6 knowledge of her extent -- having to do with -- having  
7 to do with her employment.

8 A I'm sorry. Knowledge of what?

9 Q Of her employment there and various issues  
10 involving the operation of the office.

11 A Okay.

12 Q And if I ask a question that is unclear or  
13 if you have any difficulty hearing me, I will be glad  
14 to repeat it and speak louder or rephrase it.

15 If I ask a question that you don't readily  
16 recall the answer to or you need to ponder a minute,  
17 take as much time as you need to reflect as necessary.  
18 I would like to have your best and most complete  
19 answer.

20 If in the course of the deposition you  
21 recall a day or more information or even a different  
22 answer, please interrupt me and correct or modify your  
23 answer so that you're not caught in an inadvertent  
24 statement. Do you agree with that?

25 A Yes.

1 Q Okay. If you need to take a break at any  
2 time, that's fine. Just let us know. We'll go off  
3 the record and take a coffee break or bathroom break.

4           If Mr. Harrison makes an objection, let him  
5   finish his objection; and we'll decide whether you  
6   need to answer the question or not. Is that  
7   agreeable?

8       A    That's fine.

9       Q    Okay. *I'd like to know what your current*  
10   *position is with Cincinnati Insurance Company.*

11      A    *I'm staff counsel.*

12      Q    *And you're located in Harrisburg?*

13      A    *Well, we're at a Harrisburg office actually*  
14   *located in Mechanicsburg, Pennsylvania.*

15      Q    *Okay. And what is the official name of*  
16   *your office there?*

17      A    *Well, we're staff counsel of Cincinnati*  
18   *Insurance Company.*

19      Q    *And is that the name that appears on the*  
20   *letterhead that you send out to opposing counsel or to*  
21   *clients?*

22      A    *I believe it is, yes.*

23      Q    So could you describe the letterhead for  
24   me, please?

25      A    Well, it has -- the letterhead I send out

1 has my name on it. It has a listing of all of the  
2 attorneys that are employed as staff counsel with  
3 Cincinnati Insurance Company.

4 Generally then there is the standard  
5 correspondence with the date as well as the heading  
6 and the body of the letter. At the bottom there is a  
7 disclosure that we're a group of attorneys that are  
8 employed by the Cincinnati Insurance Company and  
9 represent Cincinnati and their insureds.

10 Q Your name appears at the top in the center  
11 of the page?

12 A Center of the page.

13 Q And that is in large print or bold print?

14 A Well, it's dark print.

15 Q What?

16 A It's dark print. Yeah, bold.

17 Q In comparison to the print used to identify  
18 all of the attorneys who are staff counsel, does your  
19 name appear in a larger or bolder-type face?

20 A Yes, it does.

21 Q Thank you. And you said it lists all of  
22 the attorneys that are employed by Cincinnati as staff



23 counsel. Does that include attorneys outside of the  
24 Harrisburg office?

25 A Yes, it does.

9

1 Q Does it include the name of Arlene Rochlin?

2 A I don't know.

3 Q Okay. *How long have you been staff*  
4 *counsel?*

5 A *Little over five years.*

6 Q *And tell me when you first joined the*  
7 *employment of Cincinnati Insurance Company.*

8 A *July 16th, 1997, I believe.*

9 Q Okay. All right. Do you have any notes or  
10 documents in front of you, Mr. Desseyn, that you're  
11 referring to?

12 A No, I don't.

13 Q Okay. So July 16th, 1997; is that correct?

14 A I'm sorry. I didn't hear you.

15 Q I said -- I was trying to confirm the date  
16 that you gave me when you joined as staff counsel.

17 A With all due respect, you're cutting in and  
18 out. July 16th, 1997 was the day I gave you.

19 Q Okay. You say we're cutting in and out?

20 A Yes.

21 Q Okay. I picked up the phone. I'm not even

22 on speaker phone anymore because I was having

23 difficulty hearing. So if you don't hear everything

24 that I say, please let me know and I'll repeat it.

25 A Okay.

10

1 Q And where were you actually living when

2 you -- specifically living when you decided to join

3 Cincinnati Insurance Company as staff counsel?

4 A Well, when I came with the company, I was

5 living in a temporary residence in Miamisburg, Ohio.

6 Q And did you purchase a house after joining

7 Cincinnati Insurance Company?

8 A Yes.

9 Q Where was that home located?

10 A Miamisburg, Ohio.

11 Q Okay. *And what office of Berlon & Timmel*

12 *did you join?*

13 A What office did I --

14 Q Were you assigned to work from?

15 A Dayton, Ohio. Dayton office.

16 Q The Dayton office. Okay. That's where you  
17 began to work as soon as you were employed as a staff  
18 attorney or was there any other location?

19 A I'm sorry. Could you repeat that?

20 Q Yes. When you were hired as staff  
21 attorney, is that where you began your employment or  
22 were you assigned to another location prior?

23 A That's where I began my employment.

24 Q Okay. And who was the office manager when  
25 you started working there?

11

1 A The managing attorney?

2 Q Yeah.

3 A Was Dave Balzano.

4 Q Did he hire you?

5 A Did he hire me?

6 Q Yeah.

7 A I believe -- well, Mr. Huller is the one  
8 who extended me the offer.

9 Q We'll go through the hiring process then.

10 Who did you interview with, who do you believe was

11 involved in the decision to hire you?

12 A Well, I could tell you who I interviewed  
13 with; but I don't remember who was involved in the  
14 hiring process or the decision to hire me.

15 Q Okay. Just tell me who you interviewed  
16 with.

17 A I interviewed with Mark Huller, Dave  
18 Balzano, and I don't recall. There may have been one  
19 other individual but I don't recall.

20 Q Did you ever receive any indication from  
21 Mr. Balzano that he was going to recommend that you be  
22 given an offer to be employed as staff counsel?

23 A No, sir, I didn't. Not that I can recall.

24 Q Okay. Did you interview with Mr. Balzano  
25 and Mr. Huller at the same time in the same room or

12

1 were they separate?

2 A Yes, I interviewed with them at the same  
3 time.

4 Q Okay. And they extended you an offer to  
5 work at the Dayton office; is that right?

6 A Mr. Huller extended me an offer to work in

7 the Dayton office. I don't know how long after the  
8 interview. It may have been three or four months  
9 after the interview.

10 Q Okay. Did you have any concerns about the  
11 conditions that you expressed during that interview  
12 about your employment?

13 A What do you mean by concerns or conditions?

14 Q Such as where you might be transferred or  
15 how long you might be located in the Dayton office,  
16 that kind of thing.

17 MR. HARRISON: Objection to the form but  
18 you can answer it.

19 THE WITNESS: Well, I don't think that  
20 there was any discussion as to a time frame I would be  
21 in the Dayton office. Basically, it was my  
22 understanding when the offer was made that I was going  
23 to work in Dayton, Ohio.

24 BY MR. SUTHERLIN:

25 Q Okay. Can you tell me what happened at

1 some point that brought about your transfer or your  
2 relocating to the Harrisburg office area?

3       A    Well, there was a decision that was made to  
4   open up an office in Pennsylvania. I had taken the  
5   bar exam and was licensed to practice in Pennsylvania.  
6   I had a discussion with my spouse. Our parents are  
7   located in Virginia. My spouse has family that's east  
8   of Harrisburg.

9           And so we made a decision that I would  
10   contact Mr. Huller and offer to move to relocate to  
11   the Harrisburg office.

12       Q    Okay. And what was Mr. Huller's response  
13   to that?

14       A    We discussed the matter and there were  
15   people being interviewed for the position and he  
16   indicated he would take it under consideration.  
17   Ultimately there was a managing attorney that was  
18   hired and an offer was given to me to relocate to the  
19   Harrisburg office.

20       Q    When did these discussions with Mr.  
21   Huller, when did they begin about the possibility of  
22   you transferring to the new office in Harrisburg?

23       A    I'd probably say around -- it was several  
24   months, maybe four to six months after being in the  
25   Dayton office.

1 Q Okay. So sometime in either late '97 or  
2 early '98. Did you follow that?

3 A I think that's a reasonable estimate, yes.

4 Q Okay. Let me back up a little bit. Tell  
5 me when you graduated from law school, what law school  
6 you graduated from, and what bar examinations you took  
7 and passed.

8 A I graduated from Duquesne University School  
9 of Law. I believe it was June 1993. I sat for the  
10 Pennsylvania bar exam, was admitted to practice in the  
11 Commonwealth of Pennsylvania as well as the Western  
12 District, US District Court, Western District of  
13 Pennsylvania.

14 I went to work in Cleveland, Ohio. I sat  
15 for the bar exam I believe in February of the  
16 following year and was admitted to practice in 1994 in  
17 the Commonwealth of Ohio -- or excuse me, the State of  
18 Ohio as well as the US District Court for the Northern  
19 District of Ohio.

20 Q Tell me what your practice arrangement  
21 was or how you were practicing law in the Cleveland

22 area.

23 A Cleveland area, I worked for a defense firm

24 for approximately 40, 45 attorneys at the time. The

25 name of the firm was Gallagher, Sharp, Fulton &

15

1 Norman. My area of practice involved insurance

2 defense as well as railroad litigation.

3 Q Okay. Tell me generally why you decided to

4 leave that area of practice and that practice

5 arrangement and do something else.

6 A Basically, for personal reasons. I wanted

7 to spend more time with my family and that was the

8 primary motivating factor.

9 Q Okay. Do you have children?

10 A Yes, I have two children.

11 Q Can you give me their names and ages just

12 for background purposes?

13 A Name, ages, and what?

14 Q Just for background purposes.

15 A Adam is my son, 6 years old. He'll be

16 seven in January. Danielle, my daughter, is 4 years

17 old.



18 Q Okay. Thank you. Have you spoken to Mr.  
19 Dave Balzano say in the last year or two -- well,  
20 since Mary Lentz filed her lawsuit about these  
21 matters?

22 MR. HARRISON: Again, to the extent the  
23 witness has had any conversations in the presence of  
24 counsel, I'll instruct the witness not to answer. If  
25 you had conversations outside of the presence of

16

1 counsel with Mr. Balzano, you can answer.

2 THE WITNESS: I've only seen Dave a couple  
3 of times in the last couple of years, and I don't  
4 believe that we had any conversations regarding Mary  
5 Lentz or the lawsuit.

6 BY MR. SUTHERLIN:

7 Q Has Mr. Balzano at any time whether he was  
8 in the presence of counsel or not expressed a  
9 different version of something that you understood to  
10 happen?

11 MR. HARRISON: Again, I'll instruct the  
12 witness to the extent that he's had any conversations  
13 in the presence of counsel not to answer. Again, if

14 you had conversations that are responsive to the  
15 question outside of the presence of counsel, please  
16 answer.

17 THE WITNESS: Yeah. I don't recall having  
18 any conversations with Dave Balzano about Mary Lentz  
19 or the lawsuit since it's been filed.

20 BY MR. SUTHERLIN:

21 Q Okay. At any time?

22 A At any time.

23 Q All right. Thank you. Let me go back then  
24 to the days of Dayton when you practiced there in  
25 Dayton. And you said, sir, Dave Balzano was the

17

1 managing attorney. Can you recall the names of the  
2 other attorneys who were working there when you joined  
3 that group?

4 A Mary Lentz was in the office. I believe it  
5 was Susan Silverbush and myself and I think that was  
6 it.

7 Q Tell me names of any staff people,  
8 secretaries and so forth or law clerks if you  
9 remember.

10 A I think Joe Currin may have been working

11 there as a law clerk at that time. With regards to  
12 secretaries when I first got there, I don't recall. I  
13 think Sandra Brower may have been there at the time I  
14 got there.

15 Oh, there was -- I did have a secretary  
16 there, and I can't remember her name right now. But  
17 she subsequently left once I was there.

18 Q Okay. And was Fred Young there at any time  
19 when you first arrived?

20 A Not when I first arrived. No, he wasn't  
21 there.

22 Q He did come back later?

23 A He came back at a later date, yes.

24 Q And you were still there at the Dayton  
25 office when he came back?

18

1 A I'm sorry. Still at the Dayton office when  
2 he came back?

3 Q Yes.

4 A Yes, sir. I was.

5 Q I'm sorry. Is that correct?

6 A That's correct, yes.

7 Q Okay. Thank you. It is not a perfect

8 arrangement here, Mr. Desseyn. So I appreciate your  
9 patience, Mr. Desseyn.

10 A Understand I'm not trying to be difficult  
11 here. I'm just trying to understand the question.

12 Q It is cutting out sometimes in short words.  
13 I'm sorry. You're not being difficult. It is just  
14 the mechanics of getting this thing done.

15 When you came into the office, can you tell  
16 me what your perception was with regards to how well  
17 the staff was getting along? Let's talk about the  
18 support staff and their relationship to Mr. Dave  
19 Balzano first.

20 MR. HARRISON: Objection to the form and  
21 foundation, but you can answer the question.

22 THE WITNESS: First of all, I don't  
23 remember who the secretaries were that were there when  
24 I arrived there. I do know that there was a secretary  
25 there that I was assigned to with Dave Balzano. I

19

1 can't remember her name right now. But she had been  
2 there for some years. And -- and I don't know. What  
3 else do you want to know?

4 BY MR. SUTHERLIN:

5 Q Well, if I was to go into any sort of  
6 business, I would have a perception of how smoothly  
7 the office ran, how well people got along. I could  
8 sense tension. I could sense all sorts of I guess  
9 office dynamics.

10 And I was just wondering if you could tell

11 me what your perception was with regard to the

12 relationship between Mr. Balzano and secretaries that

13 he ostensibly supervised when you came in there in

14 those first months?

15 MR. HARRISON: Same objection, but you can  
16 answer the question.

17 THE WITNESS: Well, with the initial

18 secretaries I thought the office dynamics was okay.

19 You had some personality conflicts which I think are

20 inherent in most offices.

21 BY MR. SUTHERLIN:

22 Q What were those personality conflicts that

23 you observed?

24 A Well, I know in my case the secretary that

25 he and I were sharing, my work was put aside until

1 Dave's work was done. And he was the managing  
2 attorney and I understood that. But she and I didn't  
3 get along too well.

4 Q If I understand your answer, you shared an  
5 attorney with Mr. Balzano?

6 A Secretary.

7 Q Secretary. I'm sorry, secretary. And that  
8 there were times when you perceived that she would  
9 give preference to his work over yours?

10 A She would?

11 Q She would, yeah.

12 A Yes.

13 Q Okay. Did you bring this issue up with Mr.  
14 Balzano?

15 A No, because he was the managing attorney.  
16 And as long as my work got done, I didn't have any  
17 problems with his being done first.

18 Q Okay. Any other things about personality  
19 conflicts that you can think of?

20 A Not right now because I can't remember who  
21 the secretaries were.

22 MR. SUTHERLIN: Okay. I'm looking through  
23 my notes. We may have to go back to that. I'll tell

24 you what. Mary, help me with that. Do you remember  
25 the secretaries?

21

1 MS. LENTZ: When Donald first came?

2 MR. SUTHERLIN: Yes. Charlene Barlow.

3 THE WITNESS: Charlene is the one that I  
4 was talking about sharing the secretary with Dave  
5 Balzano.

6 MS. LENTZ: Vicki Walker would have been  
7 there and Julia Gibson.

8 MR. SUTHERLIN: Thank you.

9 BY MR. SUTHERLIN:

10 Q Okay. Does that help refresh your memory  
11 about the secretaries?

12 A Well, it helps me with the secretaries. I  
13 thought that Julia Gibson had come after I was there  
14 but, you know, perhaps I'm wrong. Vicki Walker was an  
15 older lady that I don't know if she was there when I  
16 got there. But, yeah, she was working there as a  
17 secretary shortly after I was there.

18 Q Did you ever hear any talk about -- when  
19 you came in there, Mr. Desseyn, did you ever hear any

20 *talk about Fred Young being accused by two secretaries*  
21 *of playing with himself or the euphemism was*  
22 *inappropriately touching himself while he was talking*  
23 *to them? Did you ever hear any accusations or talk*  
24 *about that?*

25 MR. HARRISON: Objection to the

22

1 characterization but you can answer.

2 THE WITNESS: *You're talking about the time*  
3 *I had first came to work there?*

4 BY MR. SUTHERLIN:

5 Q *I'm asking if you had any knowledge about*  
6 *that incident or those accusations after you came to*  
7 *work there.*

8 A *At any time after I came to work at Dayton?*

9 Q *Yeah.*

10 MR. HARRISON: Same objection but you can  
11 answer, Mr. Desseyn.

12 THE WITNESS: *I heard or was told -- I was*  
13 *told by someone -- who I don't know -- that there was*  
14 *some type of a problem with the secretary and Fred*  
15 *Young prior to him coming back to the Dayton office.*

16 BY MR. SUTHERLIN:



17       Q    *You can't recall who said that to you?*

18       A    *No, I don't recall who said that to me.*

19       Q    *Okay. Did you ever talk about this with*

20   *Dave Balzano before Mr. Young came back?*

21       A    *Not to my knowledge, no.*

22       Q    **Okay. Tell me what you recall about Mr.**

23   **Balzano assigning the cases to the various attorneys,**

24   **cases that were sent to the Dayton office.**

25           MR. HARRISON: You mean at any point in

23

1   time while he was there?

2           MR. SUTHERLIN: Yeah. If it changed how

3   they were assigned or changed for any reason or

4   whatever, let me know. But I'd like to hear how you

5   describe your point of view how he was assigning cases

6   to you and other attorneys.

7       **THE WITNESS: Well, when I first got there**

8   **I have no clue as to how he was assigning cases.**

9   **Obviously, a new person to a new environment, I just**

10   **took the work that was assigned to me and was doing**

11   **the work that I was provided.**

12       **After Fred Young was hired, it appeared**

13   **that Fred would get more cases involving slip and fall**

14 cases than the other attorneys would get in the  
15 office. It is my understanding Mary I guess based  
16 upon her background was getting most of the dental  
17 malpractice cases.

18 BY MR. SUTHERLIN:

19 Q Okay. What about cases that were regarded  
20 as more routine, were they assigned to one attorney as  
21 opposed to more complex cases that required two  
22 attorneys?

23 A What do you mean by more routine?

24 Q Oh, I don't know. I guess a  
25 straightforward rear-end crash or slip and fall,

24

1 something that didn't involve what I would regard as  
2 complex litigation.

3 MR. HARRISON: Objection to the  
4 characterization of retaining complex. But to the  
5 extent you understand the question, please answer it.

6 THE WITNESS: Well, it was my  
7 understanding -- at least it was my impression with  
8 regards to auto accidents that those were being  
9 assigned among the various attorneys.

10 BY MR. SUTHERLIN:

11 Q Do you know whether there was any stated

12 reason for cases being assigned to attorneys, for

13 example with Mr. Balzano and Fred Young working on

14 cases together?

15 A It was my understanding if a case was more

16 serious as far as maybe a damage aspect or the work

17 that was going to be involved in the case, that it

18 would be assigned usually to two attorneys.

19 Q Do you recall whether there is more common

20 arrangements being made say Dave and Fred working on a

21 case together more often than any other pairing?

22 MR. HARRISON: Objection to the foundation

23 but you can answer.

24 THE WITNESS: My personal knowledge, no, I

25 don't recall that.

25

1 BY MR. SUTHERLIN:

2 Q Did you have any sort of staff meetings on

3 a regular basis or irregular basis, Mr. Desseyn, where

4 attorneys talked about the cases that were -- they

5 brought issues to the table for input from other

6 attorneys or anything like that?

7 A We had meetings on occasion in there

8 usually held in the conference room. And generally,  
9 Dave being the managing attorney would disseminate  
10 information maybe with regards to procedure or  
11 something.

12 During those periods of time, we might have  
13 talked about a case. But essentially, if -- I mean if  
14 there was a problem with the case, most of the time at  
15 least speaking for myself I would just walk into  
16 another person's office, indicate that I'd like to  
17 talk with them about a matter, and sit down and  
18 discuss basically what was at issue.

19 Q And did you do this with Mark Huller as  
20 well if you had a question?

21 A I'm sorry.

22 Q Did you also contact Mark Huller from time  
23 to time if you had a question about a case?

24 A I very seldom talked to Mark Huller on a  
25 case. Usually I went to Dave or one of the others in

26

1 the office.

2 If it was something that maybe I wanted  
3 somebody with a little bit more experience, I might  
4 call Greg Lewis on the matter. But I very seldom

5 called Mark Huller on a case.

6 Q Okay. Thank you. When you -- *did you ever*  
7 *work on any cases with Mary Lentz?*

8 A Yes, I did.

9 Q Can you recall the first case that you  
10 worked?

11 A I can recall two cases I worked with Mary.

12 Q Can you give me those names?

13 A I can't for the first one. The first one  
14 involved a -- I believe it was a slip and fall case at  
15 a parking lot or gas station or something of that  
16 nature.

17 Q Okay.

18 A And the second case if my memory serves me  
19 correctly involved a case that I think an individual  
20 fell off of a truck and was injured. I might have  
21 helped her on some other cases. I don't recall.

22 Q With this last case that you mentioned, was  
23 this the one that you continued to assist or work with  
24 her on after you were transferred to Harrisburg?

25 A Yes. And, in fact, that's primarily when I  
27

1 got involved with it is once I got into the Harrisburg  
2 office. That's when I really began assisting her on

3    *that case.*

4       *Q    Do you remember talking to Mary Lentz I*  
5    *guess it would be long distance by then about a*  
6    *problem or concern that was raised when a claims*  
7    *supervisor by the name of O'Hara was concerned about*  
8    *disclosure of an incident report?*

9           MR. HARRISON: Objection to foundation but  
10   you can answer.

11          THE WITNESS: *I remember there being some*  
12   *issue, but I don't recall off the top of my head what*  
13   *it was.*

14   BY MR. SUTHERLIN:

15       *Q    You don't remember the claims supervisor*  
16   *was concerned about disclosure of this incident report*  
17   *and wondered whether or not it had been changed?*

18          MR. HARRISON: Same objection but you can  
19   answer.

20          THE WITNESS: *I remember Mary speaking to*  
21   *me on that and basically relaying what you just said,*  
22   *yes.*

23   BY MR. SUTHERLIN:

24       *Q    When she was relaying it to you, did she*  
25   *tell you that she had also spoke to Mark Huller about*

1 it?

2 A I don't recall that, no.

3 Q What was your reaction or your input to  
4 this discussion with Mary Lentz about it?

5 A Well, if I recall correctly, she had told  
6 me she had reached an opinion that she couldn't change  
7 the report. And I basically agreed with her that she  
8 couldn't change the information on the report.

9 Q Did you have any discussion about the  
10 ethics of the claims adjuster -- claims manager  
11 wanting to change it?

12 MR. HARRISON: Objection as to the  
13 competence of this witness to talk about the ethics of  
14 the claims adjuster but go ahead and answer it.

15 THE WITNESS: It seemed to me we had some  
16 type of discussion. The question was when that was  
17 raised, I think I recall asking Mary whether he was  
18 serious or he was in jest when it was raised. But  
19 regardless, it wasn't appropriate to even consider  
20 that.

21 BY MR. SUTHERLIN:

22 Q Okay. Now, Mr. Desseyn, I'm asking

23 open-ended questions and I understand that, you know,  
24 you may be hesitant in sort of volunteering the  
25 information.

29

1 A I'm telling you what I know, sir.

2 Q I understand. And I'm not trying to, you  
3 know, I don't know if accuse is the word any more than  
4 I would with anyone else. So if I'm not asking a  
5 question that you understand, I'll be glad to rephrase  
6 it.

7 So tell me what -- tell me everything that  
8 you remember then about this conversation or this  
9 whole episode involving O'Hara, this inquiry as to  
10 whether or not the incident report was to change.

11 A Essentially, I just told you that. And  
12 you've basically refreshed my recollection to a number  
13 of things there.

14 But I do recall Mary calling me. I do  
15 recall her asking or telling me that there was a  
16 question raised whether or not incident report  
17 information should be changed on an incident report.

18 I remember asking her whether or not this  
19 was asked in jest or if it was serious. And I



20 *remember Mary saying she didn't even bother to ask*  
21 *that, that she basically told him that we couldn't*  
22 *change the report. And I told her that she was*  
23 *absolutely correct.*

24 Q Okay. **Do you remember her mentioning --**

**25 let me see if I can refresh your memory. Did she**

30

**1 mention to you that she had brought this concern to**

**2 the attention of Mark Huller?**

3 MR. HARRISON: Objection. Asked and

4 answered but the witness can answer again.

**5 THE WITNESS: Like I said, I have no**

**6 recollection of that.**

**7 BY MR. SUTHERLIN:**

**8 Q Did you ever talk to anyone else about this**

**9 matter of changing an incident report?**

**10 A No.**

**11 Q Do you regard that, Mr. Desseyn, as sort of**

**12 an ethical issue; that is, to request a change on an**

**13 incident report?**

14 MR. HARRISON: Objection to form.

**15 THE WITNESS: First of all, it is my**

**16 understanding supervisors aren't bound by a code of**

17 ethics as attorneys are.

18 Second of all, I had asked and Mary

19 indicated that she didn't know whether the guy was

20 serious or not. She said she wasn't going to change

21 the report. She didn't change the report, and I

22 agreed with that. So as far as I was concerned, you

23 know, that was the end of the subject.

24 BY MR. SUTHERLIN:

25 Q I understand. I'm just talking about --

31

1 let's just say it was not in jest, it was a serious

2 inquiry. Would you have regarded that as an ethical

3 issue worthy of reporting?

4 MR. HARRISON: Objection as to form.

5 Ethical as to who and reporting as to who but you can

6 answer.

7 THE WITNESS: Well, that's what I was going

8 to ask. First of all, again, I don't think that

9 supervisors are bound by the code of ethics. But

10 assuming it was an ethical issue, I'm not sure who you

11 would report that to.

12 You could go to the supervisor, but I

13 certainly wasn't going to report something that I  
14 didn't know if the guy was speaking in jest or not or  
15 if he was serious or not.

16 BY MR. SUTHERLIN:

17 Q I'm really talking hypothetically, Mr.  
18 Desseyn. I'm just trying to sort of gauge what you  
19 saw or what you -- this may come up more than once.  
20 Certainly in the practice of law, you have clients or  
21 witnesses who wonder how critical it is that they  
22 stick to their story or can they change their story.  
23 As lawyers we tell them unequivocally tell the truth  
24 whether it is good or bad. I would assume that  
25 applies to claims adjusters as well. And I know what

32

1 you say to a witness or client.

2 Do you have any training as an attorney  
3 either in-house or at any other time if you were  
4 confronted with a witness or somebody involved in a  
5 case that they want to change a story? Do you have  
6 any training on what to do with those ethical  
7 questions?

8 MR. HARRISON: Objection to form but you  
9 can answer if you understood the question.

10 THE WITNESS: To the extent that I'm  
11 representing a client and the client tells me that  
12 they want to change their story and to change the  
13 facts or the circumstances of the case, I instruct  
14 them that under oath they are instructed to tell the  
15 whole truth, the truth, and nothing but the truth.

16 If I know that they do not tell the truth,  
17 then I believe that I have an ethical duty to report  
18 that to the court if, in fact, their testimony is not  
19 truthful.

20 BY MR. SUTHERLIN:

21 Q All right. Now in your situation in  
22 working for Cincinnati Insurance Company who is the  
23 client?

24 A I'm sorry. You're breaking up.

7 Q You're correct in that. There are two  
8 groups, Mr. Desseyn, generally. What would the role  
9 of the claims manager or claims supervisor be in  
10 dealing with you or any other staff attorney with  
11 regard to incident reports?

12 A What is their role?

13 Q Yeah. Why is the claims manager concerned  
14 about an incident report if your client is the

15 insured?

16 MR. HARRISON: Objection.

17 THE WITNESS: I don't know, sir. You're

18 asking me why he was concerned. I don't know.

19 BY MR. SUTHERLIN:

20 Q Okay. Let's go back to later on in your

21 employment with Dayton at the Berlon & Timmel office.

22 Did you ever observe any tension or friction between

23 Dave Balzano and any of the other attorneys?

24 A Yeah. I got to ask you, you broke up in

25 there. You asked going back to my --

34

1 Q Right back to Dayton.

2 A Dayton, okay.

3 Q Dayton and the Berlon & Timmel office

4 there.

5 A Okay.

6 *Q During your entire time that you were in*

7 *Dayton, did you observe any tension between Dave*

8 *Balzano and any of the other attorneys?*

9 A Yes.

10 *Q Tell me about each and every instance that*

11    *you can recall and the names of the attorneys and some*  
12    *details about the issues.*

13        *A    I don't remember, sir. I don't know*  
14    *specific instances. I have been away from that office*  
15    *for more than three years. I do know that there was*  
16    *tension between Fred Young, Mary Lentz, and Dave*  
17    *Balzano.*

18        *Q    Okay. Can you tell me what you thought or*  
19    *what you observed the tension to be based upon?*

20        *A    Well, with regards to Fred and Mary, I*  
21    *believe it was due in part to the fact that Mary did*  
22    *not wish to have Fred come back to the Dayton office.*

23        *Q    Did you ever learn why or did Mary ever*  
24    *tell you why she didn't want Fred to come back?*

25        *A    No, sir. I don't believe we had ever had a*

35

1    *discussion as to the specifics as to why she didn't*  
2    *want him to come back.*

3        *Q    Did you ever have any knowledge of why she*  
4    *didn't want Mr. Young to come back?*

5            MR. HARRISON: Objection as to how this  
6    witness has knowledge of why if Mary didn't tell  
7    anybody. Go ahead and answer it.

8           THE WITNESS: *The only thing that I can*  
9   *recall is I believe that Mary may have worked with*  
10   *Fred at another law office and was not impressed with*  
11   *his work.*

12   BY MR. SUTHERLIN:

13       Q   Okay. What about the tension? **Was there**

**14   any tension between Fred Young and Dave Balzano?**

**15       A   Not that I'm aware of.**

16       Q   Was there --

17       A   Well -

18       Q   Go ahead.

19       A   Strike that. *There was at one time that I*  
20   *recall. Dave was going to remove a secretary from*  
21   *Fred. And it is my understanding that Fred got upset,*  
22   *and there may have been some tension as a result of*  
23   *that.*

24       Q   Okay. *I was going to ask you specifically*  
25   *about that. You were there I think. Isn't it true*

36

1   *that -- let me see if I can refresh your memory. They*  
2   *had a secretary that both of them were I guess using.*  
3   *And when Mr. Young left the office for a period of*  
4   *time, Dave Balzano took the secretary and assigned*

5    *that secretary to himself. And when Mr. Young came*  
6    *back, he became angry and resigned.*

7       A    I'm sorry, sir. He assigned him to who --  
8    assigned her to whom?

9       Q    That when Mr. Balzano -- I'm sorry. When  
10   Mr. Young left the office, Mr. Balzano had assigned a  
11   secretary that had originally been working for Fred  
12   Young -- I think her name was Julia -- to himself.  
13   That was the basis for the argument and that Mr. Young  
14   actually resigned.

15           MR. HARRISON: Objection to the  
16   characterization, but you can answer that question.

17   BY MR. SUTHERLIN:

18       Q    Does that refresh your memory?

19       A    *First of all, I don't recall who Dave*  
20   *assigned the secretary to. Second of all, I was out*  
21   *at a deposition that day. And I just heard from*  
22   *another party that that's what transpired, but I have*  
23   *no direct knowledge of that.*

24       Q    *I'm not asking about direct knowledge.*  
25   *We're actually talking about what you are aware of*  
37

1   *from any source about the tension here. I'm not*  
2   *interested in you being an eyewitness to things.*



3       A   Well, I thought you just asked me if, in

4   fact, I was aware that Fred Young resigned.

5       Q   Well, aware doesn't require you to be an

6   eyewitness, does it?

7           MR. HARRISON: Do you have a question, Mr.

8   Sutherlin?

9       MR. SUTHERLIN: I'm trying to clarify the

10   witness' perception here. I'm asking if you have any

11   knowledge about what the difference of the tension was

12   between Mr. Fred Young and Mr. Dave Balzano. And I've

13   attempted to refresh your memory.

14           So if you have any knowledge of what

15   occurred or what the basis for this tension was, Mr.

16   Desseyn, I'd like you to share that with me even if

17   you were out of the office for a period of time.

18           THE WITNESS: Well, I was out of the

19   office, came back in the office from a deposition. I

20   don't know if it was that day or the next day, I was

21   told that Fred got upset, said he was resigning, and

22   then changed his mind.

23   BY MR. SUTHERLIN:

24       Q   Do you know whether he had actually boxed

25   up his materials, his personal items in his office?

38

1 A No, I don't have any knowledge of that.

2 Q None at all? No knowledge, none at all?

3 A No.

4 MR. HARRISON: Objection, asked and

5 answered but you can answer it again.

6 BY MR. SUTHERLIN:

7 Q You said he had changed his mind. Do you

8 know why he changed his mind?

9 A I was told that. I don't know if he ever,

10 in fact, said he resigned.

11 Q I know. Okay. Do you have any knowledge

12 of why he may have changed his mind?

13 MR. HARRISON: Objection. The witness

14 answered the question, but you can answer it again.

15 THE WITNESS: I don't have any personal

16 knowledge, but it may have been that Julia was

17 reassigned back to him.

18 BY MR. HARRISON:

19 Q Did you ever discuss the matter directly

20 with Fred Young as to what was behind all of this?

21 A No, I didn't.

22 Q How about Dave Balzano?

23 A No, I didn't discuss the matter with Fred

24 Young.

25 Q Or Dave Balzano?

39

1 A I didn't discuss the matter with Dave

2 Balzano.

3 Q When you had these staff conferences, was  
4 there any discussion at any time about this sort of  
5 issue that come up as a topic or anything that Mr.  
6 Balzano wanted to talk to the entire staff about?

7 MR. HARRISON: Objection to the form but  
8 you can answer if you understand the question.

9 THE WITNESS: About Fred allegedly  
10 indicating he wanted to resign?

11 MR. SUTHERLIN: Yes. Or anything like  
12 that, difficulty with the secretary issue or anything  
13 like that.

14 MR. HARRISON: Same objection but you can  
15 answer it if you understand the question.

16 THE WITNESS: Well, I think at some point  
17 in time and I don't know if it was at one of the  
18 meetings, lunch meetings or not, Dave did make it

19 clear that he was the managing attorney. And he was  
20 trying to manage the office and trying to work out  
21 assignments for secretaries and attorneys which he  
22 thought would work best for the office.

23 BY MR. SUTHERLIN:

24 Q Okay. Were you there when Paula Ruppert  
25 was there?

40

1 A Yes. Paula Ruppert was my secretary for a  
2 period of time.

3 Q Okay. Did you get along with her?

4 A Yes.

5 Q And did she get along with the other  
6 secretaries and the other attorneys?

7 A Not very well. Not that I recall.

8 Q Who did she have most difficulty with or  
9 any difficulty with?

10 A Who did she have most difficulty with or  
11 any difficulty with?

12 Q I thought you said -- I asked if she got  
13 along with them.

14 A With me?

15 Q With you.

16 A Yes, she got along with me.

17 Q Did she have any problems getting along

18 with the other attorneys?

19 A And I said, yes, I thought -- well, she

20 didn't have any problems with Mary.

21 Q Okay. And then I said, well, can you tell

22 me who she didn't get along with?

23 A Okay. And I was just trying to clarify

24 your question there.

25 Q Okay.

41

1 A Well, she and Fred didn't get along so

2 great. And there was some tension there between her

3 and Dave Balzano.

4 Q Do you know what that was about?

5 A Paula was a pretty strong-willed,

6 strong-minded individual. And I really don't know

7 what the conflict was between her and Dave in

8 particular.

9 Q Okay. Were you aware that Mr. Young from

10 time to time would like to take Fridays off and claim

11 to have a deposition out of the office on Fridays?

12 A No, I wasn't aware of that.

13 Q You didn't observe his leaving the office

14 on a regular basis on Fridays?

15 MR. HARRISON: Objection, asked and

16 answered but the witness can answer it again.

17 THE WITNESS: No, not while I was there. I

18 mean I didn't observe that or observe a regular

19 pattern.

20 BY MR. SUTHERLIN:

21 Q You didn't notice it one way or the other?

22 A No.

23 Q Did you ever have a conversation with Mary

24 Lentz in which you reminded her -- I'm going back to

25 talking about this copy money.

42

1 A Copy money.

2 Q Okay. Do you recall having a conversation

3 with Mary Lentz sometime after she left Berlon &

4 Timmel and you reminded her about a lunch that you

5 were present and Dave Balzano was present and this was

6 discussed?

7 MR. HARRISON: Objection as to the

8 characterization but go ahead.

9 THE WITNESS: What was discussed?

10 BY MR. SUTHERLIN:

11 Q Let me repeat the whole question. Do you  
12 remember having a conversation with Mary Lentz after  
13 she left Berlon & Timmel in which you reminded her  
14 about a lunch in which Dave Balzano was present and he  
15 stated and admitted about his knowledge of using copy  
16 money and that claims did not want to deal with it?

17 MR. HARRISON: Objection to the  
18 characterization but the witness can answer to the  
19 extent he recalls such a conversation

20 *THE WITNESS: I'm having difficulty with*  
21 *the question.*

22 MR. SUTHERLIN: Okay.

23 THE WITNESS: You're saying that I had a  
24 conversation with Mary after she left Berlon & Timmel  
25 and it involved a luncheon with Dave Balzano?

43

1 BY MR. SUTHERLIN:

2 *Q Let me state it again. Do you remember*  
3 *having a lunch -- I'm sorry, having a conversation*  
4 *with Mary Lentz and talking about the copy money issue*  
5 *and her termination from Berlon & Timmel? Did you*  
6 *ever talk to her at any time about that?*

7       A    *I may have had a brief conversation with*  
8    *her shortly after she left the company.*

9       Q    *Okay. And where did you have this brief*  
10   *conversation? Was it in person or by telephone?*

11      A    *By phone.*

12      Q    *Do you recall the reason for that phone*  
13   *call or what prompted your talking to her at that*  
14   *time?*

15      A    *I had heard that she had left the company*  
16   *or was leaving the company or was possibly terminated.*

17      Q    *How did you hear of this?*

18      A    **I don't know.** *Someone told me that they*  
19   *had heard a rumor or something about the Dayton*  
20   *office.*

21      Q    *Do you remember calling Mary when you*  
22   *learned about this?*

23      A    *I called Mary directly, yes.*

24      Q    *And what did you say to her?*

25      A    *I said, Mary, what's going on?*

1       Q    *And what did she say to you?*

2       A    *I don't recall specifically. I think she*



3    *said that she had some checks that were in a drawer*  
4    *and that the Christmas holidays were coming up and she*  
5    *deposited them in her account. And before she could*  
6    *withdraw the money, that some charges were brought*  
7    *against her.*

8       *Q    Did she talk about copy money?*

9       *A    Did she talk about copy money?*

10      *Q    Yeah.*

11      *A    That's the money that was in the drawer.*

12      *Q    Okay. Well, you just mentioned checks, but*  
13    *you didn't mention copy money.*

14      *A    I'm sorry. The checks were for copy money.*

15      *Q    Okay. And tell me what else she said about*  
16    *that.*

17      *A    That's about all I can recall of the*  
18    *conversation.*

19      *Q    Okay. Did she tell you that Dave had any*  
20    *knowledge of the copy money and the copy money checks?*

21           MR. HARRISON: Objection but you can answer  
22    *it again.*

23           THE WITNESS: I apologize, sir. You keep  
24    *breaking up here. Did she disavow -- did Dave disavow*  
25    *any knowledge?*